



Recycling Centres to open

West Berkshire Council's Household Waste Recycling Centres (HWRCs) are set to reopen to allow residents the opportunity to dispose of waste and recycling that cannot be safely stored at home. This follows publication by the government of updated guidance indicating that visits to recycling centres can be considered essential under certain conditions.

From **Thursday 14 May** both of our recycling centres, which are located at Newtown Road in Newbury and Padworth Lane, near Aldermaston, will be reopened. The sites were closed temporarily on 24 March following announcements by the government of lockdown restrictions. In order to manage demand, a **booking system** is in place and you will not be able to simply turn up at the recycling centres.

The booking system will be live on the morning of Wednesday 13 May and residents need to book their appointment here:

<https://citizen.westberks.gov.uk/clickandtip>.

When the recycling centres reopen, and to stay within the government's Covid-19 guidelines on essential travel, please remember that journeys to these sites during lockdown should only be made if waste cannot be stored any longer at home without causing a risk to your health and safety. The sites will be open seven days a week from 9:00am to 6:00pm, with the last booking appointment available at 4:30pm.

Working with Veolia, who are our waste contractors, precautionary measures will be introduced to help maintain social distancing on our sites for our residents and staff protection. We will also implement a robust traffic management plan which will help us minimise impacts of traffic congestion on the local road network and to control the number of visitors to the site at any one time.

Residents need to book an appointment and be prepared for the possibility of long queues. We are advising delaying a visit until things are a bit quieter in a few weeks'

time or to only visit if you cannot safely store waste at home for the next couple of weeks. Our kerbside waste collections for recycling, rubbish, the garden and food waste subscription scheme and chargeable kerbside bulky waste collection service is still operating normally and residents are advised to make use of them, wherever practicable, in the meantime.

Making your visit run smoothly

The experience of visiting our household recycling centres will be different and you should only visit the recycling centres if you cannot safely store your waste at home.

Please ensure you:

- Have booked an available appointment online: <https://citizen.westberks.gov.uk/clickandtip> – this will be available from Wednesday 13 May in the morning.
- Check [online](#) to see if all waste materials can still be taken to the site.
- Check the site layout when loading waste into your car. Use these site maps to help you when packing your vehicle: <https://info.westberks.gov.uk/recyclingcentres>.
- Check [travel times](#) and any restrictions in place. Please arrive at your allocated time that you have booked online and not any earlier. There may be delays accessing the site and possibly queues of waiting vehicles. Please bear with us as we work safely on the site to limit contact between people.
- Have your permit, or ID and proof of West Berkshire address with you.
- Have a copy of your booking confirmation with you - either a print out or on your phone.
- Only bring what you can physically carry as we are operating a one person per car restriction - our staff cannot help with your waste when you are unloading your vehicle. Under exceptional circumstances only, and at the sole discretion of site staff, two people may be allowed to leave the vehicle to dispose of the waste e.g. if they are removing a heavy or bulky waste item.
- Please follow the instructions that site staff will give you and also be polite to members of staff.
- All residents visiting the site will need to observe the social distancing measures in place by keeping at least 2 metres apart at all times.
- In line with Public Health England guidance, residents who are vulnerable, or who are showing symptoms which may indicate coronavirus, should not visit household recycling centres.

For more in-depth information, please read our [FAQs](#).